

Initiative	Implement Digital Signatures
Description	Define, scope, develop and implement pilot applications to showcase digital signature technology and its associated benefits. Execute enterprise rollout pending successful pilot trials.
Support of goal(s)	<ol style="list-style-type: none"> 1. Citizen Service: Allows additional opportunities for citizens to get online rather than in line. Adoption of digital signature technology will provide a vehicle to electronically accomplish certain business tasks not possible previously via the Web. 2. Collaboration: Establishment of enterprise parameters (and ultimately a program) for utilization of digital signature technology. 4. Common Solutions: Establishment of enterprise parameters for utilization of digital signature technology. 6. Customer Service: Provides additional opportunities for Hoosiers to transact business with their state government (and local government – at a later time) via the Web.
Person / agency responsible	Andy Miller, <i>accessIndiana</i>
Other agencies / areas involved	CIOC, ITOC, Agencies
Milestones and completion date	<p>Establish target application for digitally certified transactions (Government to Citizen and Government to Business) - Completed</p> <p>- BMV Certified Driver Record transactions delivered to county prosecutors is selected application</p> <p>Develop detail requirements, code and test application - Completed</p> <p>Establish a legally valid Certificate Authority (CA) with the State Board of Accounts – November 2003</p> <p>Establish contractual arrangement with USPS for Electronic Postmark services - Completed</p> <p>Implement pilot user group – November 2003</p> <p>Develop measurement criteria and measure success of pilot application to include user feedback and adoption rate – November 2003</p> <p>State-wide rollout of service – January 2004</p> <p>Measure success of state-wide rollout to include user feedback and adoption rate - January 2004</p> <p>Establish target application for digitally certified transactions (Citizen to Government or Business to Government) - November 2003</p> <p>Develop detail requirements, code and test application - December 2003</p> <p>Establish process to utilize USPS In Person Proofing (IPP) services - January 2004</p> <p>Implement pilot user group - February 2003</p> <p>State-wide rollout of service - April 2004</p>